The Mountain West Preparedness & Response Learning Center developed this online course for Tier II (mid-level) public health professionals. The Tier II target audience is defined as mid-level public health workers with 5 years’ experience and an MPH equivalent or higher degree; or 10 years’ experience with a high school diploma, bachelors, or non-public health graduate degree. This module integrates experiential learning and is competency and capability-based.

The Community Recovery: Volunteer Management during Disasters course is designed to guide the public health professional on how to notify, manage, and dispatch affiliated and unaffiliated spontaneous volunteers. Participants will apply their skills in community recovery and volunteer management during the recovery phase of a wildfire. During the course you will be asked to:

- Manage affiliated and unaffiliated volunteers
- Deploy volunteers during the recovery phase of a disaster
- Coordinate community public health, medical, mental/behavioral health system recovery operations

Upon completion of this module, students will be able to:

- Manage the intake of volunteers, both official and non-official, for recovery and relief efforts.
- Deploy volunteers based on their training and skill sets during the recovery stage of a disaster.
- Demonstrate the ability to coordinate community public health, medical and mental/behavioral health system recovery operations.

The Community Recovery: Volunteer Management during Disasters can be found on our training portal at:
http://moodle.publichealth.arizona.edu/